

RTB Spa Privacy Policy

Introduction

RTB Spa is committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, store, and protect your data when you interact with our services, visit our website, or contact us.

Information We Collect

- Personal Information: Name, contact details (phone, email), address, date of birth, and information provided during booking or consultation.
- Health Information: Relevant health or wellness details shared for treatment purposes.
- Payment Information: Billing address and payment method (processed securely, not stored by RTB Spa).
- Website Data: Usage data, cookies, and analytics to improve our website experience.

How We Use Your Information

- To provide and personalize spa services
- To communicate appointment details, confirmations, and updates
- To process payments and manage billing
- To send occasional marketing or wellness updates (with your consent)
- To comply with legal and regulatory obligations

Information Sharing

- We do not sell or rent your personal information.
- Information is shared only with trusted service providers (e.g., payment processors, booking platforms) as needed to deliver our services.
- We may disclose information if required by law or to protect our rights and safety.

Data Security

- We implement industry-standard security measures to safeguard your information.
- Access to your data is limited to authorized personnel only.

Your Rights

- You may request access, correction, or deletion of your personal information at any time.
- You can opt out of marketing communications by contacting us.

Children's Privacy

- Our services are not intended for children under 18 without parental consent.

Changes to This Policy

- We may update this Privacy Policy periodically. The latest version will always be available on our website.

Contact Us

If you have any questions or requests regarding your privacy, please contact us at: -
Email: sma@rtbspa.com - Phone: 713-322-6640 - Website: www.rtbspa.com

Thank you for trusting RTB Spa with your personal information.